

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

TYPE: ☐ IXC      ☐ CLEC      ☒ ILEC      ☐ Wireless

**CERTIFICATED COMPANY INFORMATION**

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC

Company Name

FELIXSON  
919-941-3411

Dba/fka

3833 S. ALSTON AVENUE

Telephone #

Mailing Address

DURHAM, NC 27713

City, State, Zip Code

3833 S. ALSTON AVENUE

Business Location

DURHAM, NC 27713

DURHAM

City, State, Zip Code

County

**REGISTERED AGENT INFORMATION**

Registered Agent: CT CORPORATION SYSTEMS

Mailing Address: 2 OFFICE PARK COURT, SUITE 103

COLUMBIA, SC 29223

City, State, Zip Code

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

MIKE SIMS

A. **General Manager** (Include Address if different than above)

931-528-0568 / MIKE.SIMS@FTR.COM

Telephone Number / Facsimile Number / E-mail Address

SUSAN MILLER

B. **Customer Relations/Complaints Representative** (Include Address if different than above)

919-941-3411 / SUSAN.MILLER@FTR.COM

Telephone Number / Facsimile Number / E-mail Address

SUSAN MILLER

C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)

919-941-3411 / SUSAN.MILLER@FTR.COM

Telephone Number / Facsimile Number / E-mail Address

1-877-462-8188

C2. **Customer Contact** (Toll Free Number)

RICHARD LUPINO (919 LUMBER ST. MYRTLE BEACH, SC 29577)

D. **Engineering Operations** (Include Address if different than above)

843-444-9166 / RICHARD.F.LUPINO@FTR.COM

Telephone Number / Facsimile Number / E-mail Address

WAYNE FREENY (204 W CURTIS ST, SIMPSONVILLE, SC 29681)

E. **Test and Repair** (Include Address if different than above)

864-963-4531 / 864-963-8317 / WAYNE.FREENY@FTR.COM

Telephone Number / Facsimile Number / E-mail Address

WAYNE FREENY

F. **Emergencies** (During Non-Office Hours)

864-963-4531 / 864-963-8317 / WAYNE.FREENY@FTR.COM

Telephone Number / Facsimile Number / E-mail Address

JAN 31 2011  
CLERK'S OFFICE

NC  
Gx

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

- G. SUSAN MILLER  
**Regulatory Officer** (Include Address if different than above)  
919-941-3411 / / SUSAN.MILLER@FTR.COM  
Telephone Number / Facsimile Number / E-mail Address  
JESSICA MATUSHEK
- H. **Dual Party Mailings** (Name)  
100 CTE DRIVE, DALLAS, PA 18612  
(Mailing Address)  
570-631-5003 / 570-631-8026 / JESSICA.MATUSHEK@FTR.COM  
Telephone Number / Facsimile Number / E-mail Address  
SUSAN MILLER
- I. **Interim LEC Fund Mailings** (Name)  
3833 S. ALSTON AVENUE, DURHAM, NC 27713  
(Mailing Address)  
919-941-3411 / / SUSAN.MILLER@FTR.COM  
Telephone Number / Facsimile Number / E-mail Address  
SUSAN MILLER
- J. **Universal Service Fund Mailings** (Name)  
3833 S. ALSTON AVENUE, DURHAM, NC 27713  
(Mailing Address)  
919-941-3411 / / SUSAN.MILLER@FTR.COM  
Telephone Number / Facsimile Number / E-mail Address  
JESSICA MATUSHEK
- K. **Gross Receipts Mailings** (Name)  
100 CTE DRIVE, DALLAS, PA 18612  
(Mailing Address)  
570-631-5003 / 570-631-8026 / JESSICA.MATUSHEK@FTR.COM  
Telephone Number / Facsimile Number / E-mail Address  
SUSAN MILLER
- L. **Lifeline Mailings** (Name)  
3833 S. ALSTON AVENUE, DURHAM, NC 27713  
(Mailing Address)  
919-941-3411 / / SUSAN.MILLER@FTR.COM  
Telephone Number / Facsimile Number / E-mail Address

SUSAN MILLER

***This form was completed by***

**MANAGER - GOV'T AND REGULATORY AFFAIRS**

***Title***

*Susan Miller*  
***Signature***

**01-23-2014**

***Date***

RETURN COMPLETED FORM TO:

Public Service Commission of SC

**Attn: Clerk's Office**

Post Office Drawer 11649

Columbia, South Carolina 29211

*And*

Office of Regulatory Staff

**Attn: Jeanne Gordon**

1401 Main Street, Suite 900

Columbia, South Carolina 29201